



Oifig Fiontair Áitiúil

Local Enterprise Office

MEATH

www.localenterprise.ie/meath

Operational Excellence

-Management Programme-

Starts
Sept 20th



IMPROVE THE WAY YOU DO BUSINESS

Operational Excellence is a culture in the workplace where problem-solving, teamwork, and leadership combine and results in the continuous improvement in the business. The focus is on customers' needs, keeping the employees positive and empowered, and continually improving the current activities in the workplace. The impact for the business is, saving time, money, improving wellbeing, innovating, & creating business that is futureproofed & sustainable.

The Operational Excellence Programme supported Micro & Small businesses to design and implement this culture across the pillars of **Innovation, Operations, Sustainability, Lean, Digitalization, & Leadership & Team Development**.

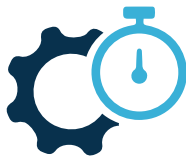
Delivered by experienced practitioners in each field the programme includes **8 Workshops** delivered over **10 weeks** and also includes **1/2 day Individual Business Mentoring** with a Master Practitioner and **3 x Individual Leadership Coaching Sessions** with an Organisational Psychologist.



Uncover Opportunities to Innovate & Grow your Business



Understand Sustainability & the Opportunities for your business with a Triple Bottom Line Approach



Tackle rising costs head-on by focusing on Cost-Reduction & Productivity



Futureproof your Business with a Digital Strategy, Optimize your processes, make data driven decisions, & improve customer experience



Leadership & Culture – Improve yourself & you leadership skills and how to help shape a better culture in your business.

Module	Duration	Date & Time	Location
Innovation, Growth, & Business Models	Full Day	20/09/2022 - 09:30 -16:30	Navan Education Centre
Create & Deliver Value – Business Operating Model	1/2 Day	11/10/2022 -13:30-16:30	Remote / Zoom
Sustainability & the Triple Bottom Line	1/2 Day	11/10/2022 - 13:30-16:30	Remote / Zoom
Gaining The Competitive Edge	Full Day	25/10/2022 - 09:30 -16:30	Navan Education Centre
Digital Transition - Futureproof your Business	1/2 Day	08/11/2022 - 13:30 -16:30	Remote / Zoom
Leadership & Culture – Better You, Better Us (Self)	1/2 Day	15/11/2022 - 13:30-16:30	Remote / Zoom
Leadership & Culture – Better You, Better Us (Team)	1/2 Day	22/11/2022 - 13:30-16:30	Remote / Zoom
Strategic Planning & Actions (Data & KPIs)	1/2 Day	25/10/2022 - 09:30 -16:30	Navan Education Centre

- 8 Group Workshops on Operational Excellence -
- 1/2 Day Coaching with Operational Excellence Mentor -
- 3 x Leadership Coaching Sessions Organisational Psychologist-



Innovation, Growth, & Business Models

Introduction to Operation Excellence, Business Models, & Design Thinking. Understanding Micro & Macro Trends, our position & Innovation.



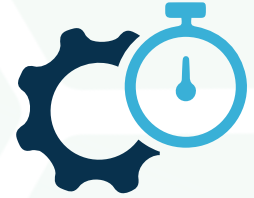
Create & Deliver Value – Business Operating Model

Detailing our Business Operations – POLISM Processes / Organization Structure / Locations / Information Systems / Suppliers / Management Systems



Sustainability & the Triple Bottom Line

Reviewing our business with a Triple Bottom Line approach – People, Planet, Profit. Review of Business Model with Green Lens & Sustainability Impact. Opportunities for Green Innovation



Gaining The Competitive Edge

Productivity & Cost Reduction with Lean Thinking. How to identify the hidden factory in your business. Identify & Eliminate the 8 Lean Wastes with Lean Lego Simulations



Digital Transition - Futureproof your Business

Understanding your Digital Readiness with the Digital Ready Scorecard. The 7 Building Blocks of Digital Transformation.

Digitization Opportunities

- Internal Process Optimization
- Enhancing Customer Digital Experience
- Becoming a Data Driven Business



Leadership & Culture – Better You, Better Us (Team)

Leadership - Teams & Culture

- Create a Culture of Operational Excellence
- High Performing Teams
- Trust & Psychological Safety
- Employee Engagement
- Recognition

Creating a Coaching Culture



Leadership & Culture – Better You, Better Us (Self)

Leadership - The Individual & Self-Development

- Growth Mindset
- Emotional Intelligence
- Authentic & Transformational Leadership
- Wellbeing, Mindfulness, Stress, & Self Care



Strategic Planning & Actions (Data & KPIs)

Action Planning for Better SMART Goal Setting Evaluation & Prioritization Matrix Where to get help and asking for it. Measuring Progress & Performance

Helping Great Businesses, Be Better!



lean



sustainability



*digital
transformation*



*business
improvement*



leadership



team coaching



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